

## **UOL Group Limited**

### **Investor Relations Policy**

UOL Group Limited (the “Company”) is committed to making regular, timely and accurate disclosures in accordance with the listing rules of the Singapore Exchange Securities Trading Limited (“SGX-ST”), and the Singapore Code of Corporate Governance 2018. This includes keeping shareholders and the investment community informed about the Company’s corporate and business developments.

The Company’s Investor Relations (“IR”) department functions as the main intermediary between the Company and its shareholders, as well as the investment community.

#### **1. General Principles**

1.1 All disclosures submitted to the SGX-ST through SGXNET will be made available on the Company's corporate website ([www.uol.com.sg](http://www.uol.com.sg)).

1.2 The Investor Relations Policy is subject to regular review by the senior management of the Company.

#### **2. Communications Guidelines**

2.1 The Company’s designated senior spokespersons will establish and maintain regular dialogue with shareholders and the investment community, as well as respond to queries from analysts and the media.

2.2. The Company does not respond to rumours or market speculations. However, if rumours indicate that material information may have been leaked or they are in fact false or inaccurate, these will be promptly denied or clarified through announcements via SGXNET to SGX-ST.

2.3. The Company will observe a “blackout” period of one month prior to the announcement of its half-year and full-year financial results. During this period, the Company does not comment on industry outlook, business performance and financial results, unless such information has already been publicly disclosed.

#### **3. No Selective Disclosure**

3.1. Should there be any inadvertent disclosure of material, non-public information to a select group, the Company shall ensure that the same information is disseminated to all shareholders as promptly as possible through SGXNET.

#### **4. Channels of Communication**

4.1 The Company actively engages its shareholders and the investment community through various platforms, including:

- a. Annual General Meetings (“AGMs”) and Extraordinary General Meetings (“EGMs”) if necessary;
- b. Notices and explanatory memoranda for AGMs and EGMs;
- c. Financial results and presentation slides announced via SGXNET;
- d. Analyst and media briefings, and earnings calls;
- e. One-on-one/group meetings or conference calls, investor luncheons and conferences;
- f. Annual reports and sustainability reports;
- g. Media releases and statements;
- h. Corporate website ([www.uol.com.sg](http://www.uol.com.sg)); and
- i. Visits to commercial and hospitality properties, and showflats

### ***Shareholders' Meetings***

4.2 The Company's general meetings, especially the AGMs, are the principal communication platform provided for shareholders to give them the opportunity to communicate their views on matters affecting the Company. The Company encourages shareholders to participate constructively on its business strategy, financial performance and corporate governance at these meetings.

4.3 Shareholders are sent a copy of the notice of AGM/EGM, which details all items of business to be transacted, with the required notice period prior to the AGM/EGM. Shareholders will be informed of the rules, including voting procedures that govern these general meetings. The notice is also announced via SGXNET.

4.4 Shareholders may submit substantial and relevant questions related to the resolutions to be tabled for approval at AGM/EGM. The Company will address all substantial and relevant questions received by publishing its responses on SGXNET or at the relevant meeting, within SGX-ST's prescribed timeframes.

4.5 Members of the Board and the senior management, as well as external auditors of the Company will endeavour to attend the AGM/EGM to address shareholders' queries.

4.6 All shareholders are entitled to attend and vote at AGM/EGM in person or by proxy. Each shareholder may appoint up to two proxies and relevant intermediaries may appoint more than two proxies in accordance with the Singapore Companies Act.

4.7 The Company adopts electronic poll voting at AGM/EGM, with results announced via SGXNET on the same day after the conclusion of the relevant meeting.

4.8 Minutes of the AGM/EGM will be announced via SGXNET within SGX-ST's prescribed timeframe.

### ***Investor Meetings and Engagement***

4.9 The Company actively engages with investors, analysts and the media throughout the year to provide updates and a broad understanding of the Company's business strategy and operations.

4.10 Proactive communication is carried out through group and one-on-one meetings, conference calls, luncheons, email communications, briefings and site visits.

### ***Annual Report and Sustainability Report***

4.11 The Company publishes an annual report each year, which provides investors with an overview of its business strategy, financial performance and corporate governance.

4.12 The Company also publishes a sustainability report annually, which covers the Environmental, Social and Governance (ESG) and sustainability strategy, initiatives and performance, prepared in accordance to Global Reporting Initiative Standards. The Sustainability Report is annually reviewed with limited assurance by an external auditor.

## **Corporate Website**

4.13 The Company's relevant business developments and operations, financial reports, announcements, and other information are posted on the corporate website ([www.uol.com.sg](http://www.uol.com.sg)).

4.14 The corporate website has a dedicated "Investors and Media" section which includes announcements, financial results, presentation slides, press releases, annual reports, stock information and dividend policy. Both current information and archives of information released previously are found in this section.

4.15 Shareholders and the investment community may subscribe to an email alert service to receive notifications as and when there are updates to the corporate website.

## **5. Company Contacts**

- a. Shareholders can contact the Company's Singapore Share Registrar at the following address:

Boardroom Corporate & Advisory Services Pte. Ltd.  
1 Harbourfront Avenue  
#14-03/07 Keppel Bay Tower  
Singapore 098632  
Telephone: +65 6536 5355  
Facsimile: +65 6536 1360

- b. Shareholders and the investment community can contact the Corporate Communications, Investor Relations & Sustainability department by email at [communications@uol.com.sg](mailto:communications@uol.com.sg)

## **6. Shareholders' Privacy**

6.1 The Company recognises the importance of shareholders' privacy and is committed to handling any shareholder data in accordance with our [Personal Data Policy](#) available on our corporate website.